

Constant Contact Survey Results





Survey Name: Temiskaming Health Link Capacity-Building Workshop Evaluation/Feedback Survey

Response Status: Partial & Completed

Filter: None

6/26/2015 9:17 AM EDT




Rate the overall value of the Temiskaming Health Link capacity-building workshop on June 15th, 2015.

Answer	0%	100%	Number of Response(s)	Response Ratio
Poor			0	0.0 %
Fair			1	9.0 %
Good			3	27.2 %
Very Good			5	45.4 %
Excellent			2	18.1 %
No Response(s)			0	0.0 %
Totals			11	100%




Participants at our capacity-building workshop were introduced to three of Quantum Transformation Technologies' tools: Mindmapping for vision; the System Balanced Scorecard for strategy; and, a system thinking design tool for Integrated Delivery Systems called the Strategic Alignment Model. Rate the value of these system transformation tools to the task ahead for the partners of our Health Link?

Answer	0%	100%	Number of Response(s)	Response Ratio
Poor			0	0.0 %
Fair			0	0.0 %
Good			6	54.5 %
Very Good			3	27.2 %
Excellent			2	18.1 %
No Response(s)			0	0.0 %
Totals			11	100%




Workshop participants were told that they were "up next" to facilitate a Shared Vision for the Temiskaming Health Link back at our respective organizations -- with the Senior Team/Board/Middle Managers/care providers. Rate your level of confidence that you can facilitate a system visioning exercise at your organization.

Answer	0%	100%	Number of Response(s)	Response Ratio
Poor			0	0.0 %
Fair			3	27.2 %
Good			4	36.3 %
Very Good			4	36.3 %
Excellent			0	0.0 %
No Response(s)			0	0.0 %
Totals			11	100%





At our workshop, we took the Strategic Outcomes generated by Board Chairs and CEOs on Feb 21st, and created a first iteration of a Temiskaming Health Link Scorecard. Rate the value of this System Scorecard as a strategy guide for Health Link partner CEOs and Boards.

Answer	0%	100%	Number of Response(s)	Response Ratio
Poor			0	0.0 %
Fair			1	9.0 %
Good			4	36.3 %
Very Good			6	54.5 %
Excellent			0	0.0 %
No Response(s)			0	0.0 %
Totals			11	100%




Rate your level of confidence in being able to explain our initial System Scorecard (our strategy) to your Senior Team/Board/others.

Answer	0%	100%	Number of Response(s)	Response Ratio
Poor			0	0.0 %
Fair			4	36.3 %
Good			4	36.3 %
Very Good			3	27.2 %
Excellent			0	0.0 %
No Response(s)			0	0.0 %
Totals			11	100%





Our facilitator introduced a best practice system design tool for complex adaptive systems called the Strategic Alignment Model. Rate the value this system design tool for aligning structure, culture and skills and enable our Health Link Partners to design a local healthcare services delivery system that addresses our unique needs in Temiskaming.

Answer	0%	100%	Number of Response(s)	Response Ratio
Poor			0	0.0 %
Fair			1	9.0 %
Good			5	45.4 %
Very Good			4	36.3 %
Excellent			0	0.0 %
No Response(s)			1	9.0 %
Totals			11	100%





Participants were provided with a Workshop Workbook containing workshop slides, transformation Concepts and Mindmapping Toolkits. Rate the value of this resource as an education tool for the on-going work of our Health Link Partners.

Answer	0%	100%	Number of Response(s)	Response Ratio
Poor			0	0.0 %
Fair			0	0.0 %
Good			3	27.2 %
Very Good			7	63.6 %
Excellent			1	9.0 %
No Response(s)			0	0.0 %
Totals			11	100%





Rate the value of Ted Ball's facilitation, and coaching comments for the Temiskaming Health Link partners on our integration and transformation journey ahead.

Answer	0%	100%	Number of Response(s)	Response Ratio
Poor			0	0.0 %
Fair			1	9.0 %
Good			4	36.3 %
Very Good			3	27.2 %
Excellent			3	27.2 %
No Response(s)			0	0.0 %
Totals			11	100%




Reflecting on your experience of our work together at this workshop, rate how well you think the Temiskaming Health Link Partners were able to demonstrate and practice collaboration.

Answer	0%	100%	Number of Response(s)	Response Ratio
Poor			0	0.0 %
Fair			1	9.0 %
Good			3	27.2 %
Very Good			6	54.5 %
Excellent			1	9.0 %
No Response(s)			0	0.0 %
Totals			11	100%

Rate your level of confidence that Collaborate Governance -- using the System Scorecard we created to hold our respective CEOs accountable -- is an appropriate governance design that would support and guide our health services delivery system in Tamiskaming at the Health Link level.

Answer	0%	100%	Number of Response(s)	Response Ratio
Poor			0	0.0 %
Fair			1	9.0 %
Good			3	27.2 %
Very Good			6	54.5 %
Excellent			1	9.0 %
No Response(s)			0	0.0 %
Totals			11	100%

Rate your level of confidence that with the three system transformation tools we learned and experienced at our workshop, we could in fact create an Integrated Health Service Delivery System design for the Temiskaming Health Link partners in the next 12 months.

Answer	0%	100%	Number of Response(s)	Response Ratio
Poor			0	0.0 %
Fair			3	27.2 %
Good			7	63.6 %
Very Good			1	9.0 %
Excellent			0	0.0 %
No Response(s)			0	0.0 %
Totals			11	100%

What

do you think could emerge as potential barriers for the Temiskaming Health Link Partners to complete a more refined system scorecard and create an integrated delivery system within the next 12 months? What would be required to remove some of these barriers and support our collective efforts to succeed at creating an integrated health services system here?

6 Response(s)

Reflecting on what you learned/experienced at our June 15th Capacity-Building Workshop, tell us: "What stood out for you"? "What did you most value"?

6 Response(s)

What suggestions/advice would you offer our LHIN and the MOHLTC on how they could "add value" to our successful system transformation in Temiskaming Region.

5 Response(s)

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Jun 26, 2015 9:18:35 AM

12. What do you think could emerge as potential barriers for the Temiskaming Health Link Partners to complete a	
Answer	Respondent
lack of investment/recognition of need to include aboriginal and francophone populations as owners. can solve by devising a strategy that will implicate all partners at the organizational level. not being comfortable enough with the tools but can solve by continuing to invest in learning on how to use them and learn from mistakes.	Anonymous
not a priority for all--get the Boards involved to reflect community priority	Anonymous
Employee resistance could potentially be a barrier - our individual job will be to create the awareness related to an integrated health care system. In order to eliminate/decrease this barrier, we will have to ensure that no one feels threatened.	Anonymous
We Must continue the Movement to complete this project	Anonymous
timing; MOHLTC presenting standard - how will this affect our Health Link?	Anonymous
Protecting our "turf" will be a barrier.	Anonymous
Put all the money allotted for health services in the district of Temiskaming in one pot and create a system to deliver those services from the collective pot.	
13. Reflecting on what you learned/experienced at our June 15th Capacity-Building Workshop, tell us: "What stood	
Answer	Respondent
all who attended actively participated	Anonymous
there was a commitment to move forward with a coalition of the willing	
we were introduced to good tools to develop an integrated system	
System Balanced Scorecard and Collaborative Governance	Anonymous
The mindmapping exercise was a good repeat session in order to prepare us further for doing this at our individual organizations.	Anonymous
That we, as partners, share a common vision for the delivery of health care for our communities and are excited and willing to further collaborate to realize this vision.	Anonymous
mind mapping is a great tool for visioning	Anonymous
I value the energy in the room of everyone wanting to work together.	Anonymous
The common denominator here is the patient: not our individual organizations and I think that came through.	
14. What suggestions/advice would you offer our LHIN and the MOHLTC on how they could "add value" to our	
Answer	Respondent
continue to support our system approach that focuses on all residents and not only the 5% approach all new initiatives in Temiskaming from a system perspective and not with individual organizations support us with data analysis especially for work to do with complex needs individuals.	Anonymous
Provide funding/support learning	Anonymous
The LHIN has been quite involved in our evolving Health Link. It would be great to have more concrete solutions to assist *i.e. the possibility of transferring funding from one agency to another.	Anonymous
the LHIN needs to continue to support this health link with funding	Anonymous
Allowing for a blending of funding (example surplus for FHT and deficit for hospitals)	Anonymous
Facilitating infrastructure modifications to support integration of services.	