Collaborative Governance Accountability System Alignment

Learning & Growth Enablers

Invest in the learning & growth of staff

Performance information system and IT

Capacity-building for governance

Develop Coaching Skills

support for governance

SERVICE ACCOUNTABILITY AGREEMENTS

 Sets out "high-level" financial & customer outcomes expected for money provided

STRATEGIC BALANCED SCORECARD

- describes strategy, measures & targets
- guides execution
- information on performance

Service Accountability Agreement with the LHIN

Financial Enhance long-term value for owners/customers Balanced Budget Leveraged use of resources Maintain high level of risk management

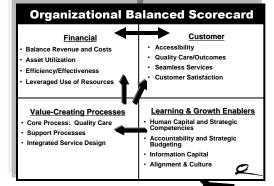
Value-Added Processes

- Strategy approval process/dialogue
 Performance oversight, monitoring and Accountability Process
- Strategic Budgeting Process
 Quality Assurance & Risk Managemen
- Process

 Compliance and Communication
- Compliance and Communication
 Succession Planning Process

BALANCED GOVERNANCE SCORECARD

- states the financial & customer outcomes
- defines the strategic contribution of the board
- helps manage the performance of board/committees
- clarifies the strategic information the board needs



Dialogue &
Continuous Dynamic
Evaluation &
Learning

Accountability
Agreements
For CEO &
Chief-of-Staff

Managerial Accountability Agreements

Medical Chiefs'
Agreements

HEALTH LINKS PARTNERSHIP

- Lead partner accountability to the LHIN

Health Links Business Plan Accountability to the LHIN

Local System Scorecard

ACCOUNTABILITY AGREEMENTS

- sets out what parts of the scorecard each individual is accountable for achieving & the supports they need to be successful.